

# Setting Up Rackspace Email With Your BlackBerry

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The following article will help you setup your Rackspace email account with your BlackBerry using the BlackBerry Internet Service (BIS) technology. BIS comes standard on every BlackBerry and is provided free of charge by your provider. Let's take a look at the article below to get you setup:

*Note: The setup process may vary depending on your wireless provider. You may need to consult the help documentation provided by your carrier.*

1. On your PC or MAC, open your browser and navigate to your provider's BlackBerry Internet Service website from the major carriers below:

- **Alltel:** <https://alltel.blackberry.com/>
- **AT&T / Cingular:** <https://att.blackberry.com/>
- **Nextel / Sprint:** <https://nextel.blackberry.com/>
- **Rogers:** <https://bis.na.blackberry.com/html?brand=rogers>
- **Telus:** <https://telus.blackberry.com/>
- **T-Mobile (U.K.):** <http://www.instantemail.t-mobile.co.uk/>
- **T-Mobile (U.S.):** <https://my.t-mobile.com/Login/Default.aspx>
- **Verizon:** <https://vzw.blackberry.com/>

*Note: If you do not see your carrier below, please contact them.*

2. Next, sign in with your Rackspace Email address and password and select **Next**.

### Set Up Email

Add an existing email account (e.g. Yahoo!®, Google®, Microsoft® Exchange)  
 Need an email account (name@att.blackberry.net)?

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**Add an existing email account (e.g. Yahoo!®, Google®, Microsoft® Exchange)**

Email address:  ?

Email password:  ?  
 Show Password


3. When you sign in, your account will then begin the verification process.

*Note: some providers may ask you to provide additional settings, if so please see below:*

- User Name - Enter your entire email address, using all lowercase letters (e.g., myname@mydomain.com).
- Password - Enter the password associated with your email account.
- Email server - Enter the secure server name: secure.emailsrvr.com

4. After your account has been confirmed, you should receive a "**Email Account Successfully Added**" notification. Logout and your email should start populating into your phone after a few minutes.

### Email Account Successfully Added

**test2@kcxample.com** has been added. 

An icon to access this email account will be added to your device Home screen. You can click this icon to access your email inbox.

[Signature and Settings](#)

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